

October 3, 2007

Mr. Rick Aldred
President
Trivalent Data Systems Limited
104 Parkinson Drive
Rockwood, Ontario
N0B 2K0

Dear Rick

Croda Canada Ltd. is a leading supplier to companies in the pharmaceutical, health care/nutritional, cosmetics, home care, industrial, and polymer manufacturing and processing industries within the Canadian marketplace. Croda Canada is a proud member of the Canadian Association of Chemical Distribution (CACD). As such we are fully committed to the Responsible Distribution[®] Code of Practice. At Croda Canada Ltd. TECIS is an integral part of achieving our regulatory compliance commitments.

As a user of TECIS for over 15 years, I have found it to be an invaluable tool in meeting and exceeding compliance standards. It is easy to use and allows for the quick creation and maintenance of MSDSs and labels. It allows us the flexibility to customize our MSDSs and labels. Being able to create MSDSs and labels simultaneously using the same data source within TECIS, has cut creation time in half over our previous system. Using the family replication feature means that we can rapidly build multiple MSDSs for similar products, with minimal time and effort. We are able to optimize our administration and operation staff through the print only access feature, so they can easily access and print up-to-date MSDSs. Our major benefit is that we have the peace of mind that MSDSs issued by Croda Canada Ltd. are current, accurate and compliant. We have also been able to quickly expedite the label printing process by printing two labels at a time on a laser printer versus using older dot matrix technology. The operation personnel find it much easier and faster to load and print the TECIS label stock.

The software is great, and support of the product is better than ever. I don't know why all chemical distributors do not use TECIS. Thank you for making this aspect of regulatory compliance so easy!

Yours truly,



Teena Warrin
Regulatory Affairs Manager
Croda Canada Ltd.